

## Coronavirus (Covid19)

What we are doing at the Ardshiel Hotel to make your stay as safe as possible.

The safety and wellbeing of our team and our guests is always important to us and we are following the government guidelines for reopening and welcoming guests back from the 15<sup>th</sup> of July.

### **Arrival and Check-In**

Social distancing and screens have been added to our reception area. The option to check-in online before arrival and online check out with digital payment and invoice is also available. Hand sanitiser is available in public areas throughout the hotel.

### **We are using the latest anti-viral cleaning techniques**

Our cleaning products used meet the standards recommended by the government.

### **Public Areas**

We have increased cleaning of high touch areas including door handles, light switches, heating controls, remote controls and furniture. Social distancing screens and signage is in place with hand sanitising stations in different areas.

### **Guest Rooms**

All bedrooms have been decluttered with extra soft furnishing removed, iron and ironing boards and brochures removed.

Anti-viral sanitisation is carried out before each stay within the room including the room key.

During your stay housekeeping interaction with your room will be minimised therefore if you are staying for more than one night your room will only be cleaned if you ask us to do so or after the 5<sup>th</sup> night. If you require any new linen or towels or extra pillows or more tea or coffee you can ask a member of our team who will be able to help.

### **Food and Drink**

Room service breakfast and grab and go breakfasts are available.

Due to limited socially distanced table availability within our restaurant for dinner, room service is also available delivered to your door for you to collect and enjoy. Selected drinks can also be delivered to your door.

Food menus will be available via QR code.